




Supporting your wellbeing and independence

The New Connect Service

What does the new service offer?

The relaunched  Connect service provides a helping hand for people throughout Nottinghamshire, supporting their wellbeing and independence.

The service will support people with: -

- Support and guidance to improve their health and wellbeing
- Support with housing and care options
- Financial advice and support on benefits
- Access to activities in local communities and befriending groups
- Access to groups, advocacy and support to self-refer into talking therapies
- Exercise and falls prevention advice
- Help to manage long term conditions, including dementia
- Carer support
-And lots more!


What's Changed?


The contracts for the current Connect Service and the Brighter Futures Service will finish on **30th September 2023**.

The current Connect service is delivered by Metropolitan in South Notts, Age UK in Mid Notts, and NCHA in North Notts. The Brighter Futures service is delivered by Framework Housing Association.

A new contract has been signed and a new service will be launched on **1st October 2023**.

What is the new service called and who can it support?


The new service has kept  Connect as its name. It is open to **all adults (18+)** who live in Nottinghamshire. The service will also support people from 17 years old if referred by the ASCH Preparing for Adulthood Team.

All  Connect team members will be trained to support people with low and moderate learning disabilities, people with Autism and other neurodiverse conditions.



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Who is the provider and when will it start?

The relaunched  service will be available to refer into from **October 1st 2023**.

The new provider of this service in South & Mid Nottinghamshire will be **Age UK**, supporting people in Broxtowe, Gedling, Rushcliffe, Ashfield, Mansfield and Newark & Sherwood.

The new provider supporting people in North Nottinghamshire, covering Bassetlaw, will be **Framework Housing Association**.

How do I get in contact?

Referrals can be made by contacting: -

Age UK (South & Mid Nottinghamshire)



- Telephone Number: - 01623 488217
- Email address: - connect@ageuknotts.org.uk

Framework Housing Association (North Nottinghamshire)



- Telephone Number: - 01623 675402
- Email address: - connectbassetlaw@frameworkha.org